Center for Student Outreach and Success (SOS)
Individualized Service to Empower Success

**College Success Coaches**
The Chancellor’s College Success Coach Initiative is intended to increase student persistence and attainment of success through support services to a cohort of 200 underserved students as well as the campus population as a whole.

The Success Coaches are available to assist students on an as-needed basis. No appointment necessary!

The coaches strive to problem-solve with students to assist in overcoming barriers and connecting with resources on campus. They are available to answer questions about financial aid, academic advising, withdrawing from a course, referrals to tutoring and Academic Services and also community resources.

**Student Advocacy**
*SAILS (Student Assistance and Intervention for Learning Strategies)*

SAILS is an early alert program designed to identify students who are in danger of not being successful academically. In this program, faculty identify students who display behaviors that may prevent academic success. MECC student support staff follow up with the identified student regarding the concerns and offer assistance.

**Fox Food Pantry**
Many of our students commute long distances to campus and are here all day without resources to obtain food. In 2014, MECC established the Fox Food Pantry to serve these students as well as their families off campus and on. There are minimal eligibility guidelines and the cause has been a great success. We provide a variety of non-perishable foods, hygiene items, and basic household items. The program is supported by the campus community and sustained through various events involving both faculty/staff and students as well as community organizations. Faculty will often give extra credit to students who donate to the food pantry. Our Fox Food Pantry allows students the opportunity to focus on academic success without worrying about basic needs.

**Referrals**
The SOS staff provides support to students who are referred by faculty and staff for problems that may be hindering their ability to succeed in college. The staff works with students to identify barriers, or perceived barriers, to academic success including transportation, job changes, familial problems, financial situations, poor course progress and more. Once the barriers are identified, the staff work to ease the decision making process and explain options and potential outcomes. Through word of mouth, many students refer other students to us because of the individualized assistance we provide. The SOS Center maintains an up-to-date Community Resource Guide to refer students off campus for assistance and support that may not be available on-campus.

We offer . . .

- Personalized Academic Coaching
- Help with FAFSA
- Textbook & Calculator Lending Services
- Help with Testing Fees
- Goal Setting
- Assistance with Academic Processes
- And More!

Kayla Stapleton graduated with an Associate of Applied Science Degree in Computerized Manufacturing Technology: Electromechanical Technology Specialization

**We offer . . .**

- Personalized Academic Coaching
- Help with FAFSA
- Textbook & Calculator Lending Services
- Help with Testing Fees
- Goal Setting
- Assistance with Academic Processes
- And More!

Kayla Stapleton graduated with an Associate of Applied Science Degree in Computerized Manufacturing Technology: Electromechanical Technology Specialization

**Fox Food Pantry**
Many of our students commute long distances to campus and are here all day without resources to obtain food. In 2014, MECC established the Fox Food Pantry to serve these students as well as their families off campus and on. There are minimal eligibility guidelines and the cause has been a great success. We provide a variety of non-perishable foods, hygiene items, and basic household items. The program is supported by the campus community and sustained through various events involving both faculty/staff and students as well as community organizations. Faculty will often give extra credit to students who donate to the food pantry. Our Fox Food Pantry allows students the opportunity to focus on academic success without worrying about basic needs.

**Referrals**
The SOS staff provides support to students who are referred by faculty and staff for problems that may be hindering their ability to succeed in college. The staff works with students to identify barriers, or perceived barriers, to academic success including transportation, job changes, familial problems, financial situations, poor course progress and more. Once the barriers are identified, the staff work to ease the decision making process and explain options and potential outcomes. Through word of mouth, many students refer other students to us because of the individualized assistance we provide. The SOS Center maintains an up-to-date Community Resource Guide to refer students off campus for assistance and support that may not be available on-campus.
“I wanted to have a career and a job that I could support me and my daughter. I would not be where I am today if it wasn’t for the Center for Student Outreach and Success. It was good to have someone to talk to and support you.”

— Arietta Harvey

“IThought to have a career and a job that I could support me and my daughter. I would not be where I am today if it wasn’t for the Center for Student Outreach and Success. It was good to have someone to talk to and support you.”

— Arietta Harvey